



## Motivational Interviewing Brief Overview

### What is Motivational Interviewing? (MI)

- MI was developed by William R. Miller, PhD. and Steven Rollnick, PhD. (*Miller, W.R., & Rollnick, S. Motivational Interviewing, 3rd ed. Guilford Press, 2012.*)
- It is a system for evoking change (originally designed for problem drinkers but useful for a variety of substance abuse and mental health issues)
- It is based on increasing **internal motivation for change**
- It is about resolving ambivalence to change based on the premise that all patients have some reasons for change, clinicians just need to draw that out
- MI is **non-confrontational** – labeling, arguing, and confrontation and other “traditional” strategies are avoided as they usually build clients resistance instead of breaking it down as MI is designed to do.

### What Research Shows:

- Patient engagement and retention rates are enhanced when interventions are matched to the patient’s stage of readiness to change – *Start where the patient is*
- Therapist style of interacting with patients is more important than theoretical approach or philosophy

### Working with Ambivalence:

- How you respond to a client’s ambivalence determines whether you help increase or decrease client readiness for change
- Clinicians often jump too quickly and too far ahead in pressuring for change, which often provokes reactance or resistance.
- The challenge is to learn how you can therapeutically join with the client to work through ambivalence and strengthen motivation for change.

### Some Key Concepts:

- **Non-Judgmental Empathy** – Whether you agree or not is not as important as whether or not your client feels like you understand him or her. You do not have to have experienced a similar circumstance in order to empathize (Although it can help, yet it also can hurt depending upon your personal reaction as compared to the clients)
- **Goal Setting**: Goals must be relevant for client. Therapist helps client to set attainable short term goals and to identify and develop the skills necessary to attain them
- **Explore Pros and Cons of Change** – Decisional balance is a practical MI tool
- **Reframe Experiences in a Positive Light** – Use mistakes and relapses as learning tools.
- **Promote Hope and Positive Expectation For Success.** – Be positive, encouraging (but realistic), Relapses can be strong motivators for future change



**MI Strategies: Acronyms REDS and OARS that aid in understanding MI strategies:**

**R** – Roll with resistance. Confrontation builds resistance, therefore avoid argumentation.

**E** – Express empathy. Allow client to let you know you understand (even if you don't agree)

**D** – Develop Discrepancy – Help client to see difference between their current negative behavior and desired change behaviors

**S** – Support Self-Efficacy. Empower your clients for change

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**O** – Open ended questions: Use them effectively to find out where client is at with regard to change

**A** – Affirmations – Accentuate the positives as this motivates desire for change

**R** – Reflective listening. Express empathy through empathetic responses and allowing client to continue to elaborate rather than simply asking one question after another

**S** – Summaries. At key points in session, stop and summarize what has been covered, as this is an effective tool in getting clients to take a look at what they've said in order to increase motivation for change

**Other Important Aspects of MI:**

- Remain client-centered throughout the process
- MI effective with co-occurring disorders and a wide variety of other issues
- MI can help a clinician be accepting and engaging through a non-judgmental approach
- MI does not require a huge body of knowledge to use. (Client provides a lot of the info)
- Non-recovering therapist can be just as effective as recovering therapist using MI because therapist personal experience not a major contributing factor in therapy